

## Accessibility Feedback Form

Thank you for visiting the Niagara Falls Convention Centre (NFCC). How we interact with our customers and members of the public is important to us and we work hard to meet everyone's needs. Your feedback is vital to help us continue to improve the high quality of service we are committed to providing customers and members of the public with disabilities. Individuals who wish to provide feedback on the way Niagara Falls Convention Centre provides goods and services to people with disabilities can complete this Accessibility Feedback Form by one of the following three methods.

1. **By regular mail:** Print, complete and submit this form to:  
Niagara Falls Convention Centre, Attention: Human Resources  
6815 Stanley Avenue, Niagara Falls, ON L2G 3Y9
2. **Electronically:** Complete this form, save it to your computer and email to: [info@fallsconventions.com](mailto:info@fallsconventions.com)
3. **By telephone:** 905-357-6222

Type of Submission:

Feedback

Complaint

Other

Date of visit: \_\_\_\_\_ Reason: \_\_\_\_\_  
dd/mm/yyyy

Please tell us about your visit or interaction with NFCC, and list any suggestions you have to help us improve accessibility:

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Would you like to be contacted?

\_\_\_ No, I do not wish to be contacted

\_\_\_ Yes, my preferred method of contact is \_\_\_ Mail \_\_\_ Phone \_\_\_ Email

**Please enter your contact information below if you would like a NFCC representative to follow up with you regarding your feedback:**

First and Last name:

Street address and municipality:

Daytime telephone number:

Email Address:

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### **For Office Use Only**

Date Received:

Received by:

Actions Taken:

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